



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Performance Indicators




Neath Port Talbot Council






Appendix 1 - Partnerships & Community Cohesion Performance Indicators - Quarter 2 (1st April - 30th September) 2021/22




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How will we know we are making a difference (01/04/2021 to 30/09/2021)?

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
Organisation					
CP/034 - Percentage of incidents of domestic abuse where people are repeat victims - Independent Domestic Violence Advisor (IDVA) Service - highest risk victims	44.19	31.62	39.60	32.00	 Red
<p>99 of 250 for quarter 2 2021/22 were repeat cases compared to 74 of 234 for quarter 2 2020/21. These are people who have accessed the service on one or more occasion previously.</p> <p>Repeat cases have increased slightly in Q2 however this will need to be reviewed and analysed for the whole period of period 21/22 and compared to previous years to gain a clearer picture.</p> <p>We intend carrying out a review of repeat cases on a regular basis in order to gain a clarity and learning around the circumstances of cases being referred back into the Service and the MARAC (Multi-agency Risk Assessment Conferences) process. Repeat cases can indicate a greater confidence and reassurance in victims to report domestic abuse and seek support and assistance. But also can highlight any less effective areas in our current multi- agency responses.</p>					
CP/115 - % of children that have received the Healthy Relationship lesson to address violence against women, domestic abuse and sexual violence (VAWDAYS)				0.00	 NA
<p>New indicator for 2021/22.</p> <p>As per quarter 1, due to Covid restrictions in schools and funding issues, the programme has been temporarily suspended. The Relationship and Sexuality Education Group have called together a Task & Finish Group to look at a pilot in 1 school to address missed lesson delivery during the past 18 months. If successful, we will look at the possibilities of rolling this out across all schools.</p>					
PI/153 - Number of referrals of high risk victims to the IDVA (Independent Domestic Violence Advisor) service	215.00	234.00	250.00	225.00	 Red
<p>The IDVA Service has continued to see a consistently high number of new referrals being received into the service. At the current referral rate it is predicted that we will see an increase in overall referrals for 2021/22 of approximately 14% compared to 20/21. The year on year increase in referrals places great pressure on the service and the ability to maintain the expected level of provision. Staff well- being remains a priority especially as the team continue to work from home.</p> <p>Engagement levels dropped slightly in Q2 . 75 cases fully engaged with the service and where we can evidence successful outcomes of a reduction in risk and an increase in safety.</p> <p>During Q2 we saw one member of staff off sick for a long period and increase in annual leave taken which has impacted on capacity and resources available.</p>					

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
PI/154 - Number of new members to Paws on Patrol	81.00	6.00	209.00	50.00	 Green
<p>The Community Safety Team organised 5 pop up engagements during Quarter 2, with a steady flow of new members joining the scheme. Numbers can fluctuate overall as some members do leave the scheme for a number of different reasons. The database is continually updated as requests come through. Over the winter months we may see a decrease in new members joining due to lack of outdoor events. We are yet to resume indoor events due to risk of Covid. Continual online promotion of the scheme will continue and posts via social media, to encourage new members to sign up throughout the winter months.</p>					
PI/466 - Percentage of children and young people who have participated in a suitable programme that addresses VAWDASV (violence against women, domestic abuse and sexual violence)	63.64	0.00		50.00	 NA
<p>As per Q1 – Community Safety have been unable to facilitate a live Crucial Crew event due to Covid related restrictions. Video resource was accessible for all 53 Primary schools. We are not able to capture many times this was viewed.</p>					
PI/467 - Percentage of year 6 children and young people who have participated in a suitable programme to address cyber-crime	98.79			98.00	 NA
<p>As per Q1 – Community Safety have been unable to facilitate a live Crucial Crew event due to Covid related restrictions. Video resource was accessible for all 53 Primary schools.</p>					
PI/482 - Number of monitoring visits undertaken to APB (Area Planning Board) commissioned substance misuse service	0.00	15.00	36.00	17.00	 Green
<p>The reason why there is one additional service being monitored is that the APB are retaining a stake in the RAPS (Rapid Access Prescribing Service), which was commissioned using SMAF (Substance Misuse Action Fund). The service will be part funded by SMAF this year, before being fully funded by Home Office funding and handed over to the OPCC (office of the Police and Crime Commissioner) in 22/23.</p>					
PI/483 - Number of agreed service outcomes achieved in APB commissioned substance misuse services			16.00	17.00	 Red
<p>Due to the introduction of a new information management system across western bay substance misuse services (WCCIS) and the issues affecting the ability of services to record on that system, it has not been possible to obtain performance management information for Q2 21/22. Work is on-going to find ways to fix the issues with the system. 3 services have been identified as underperforming:</p> <ul style="list-style-type: none"> • CDAT Swansea; CDAT NPT: both have waiting lists so Individuals are unable to access the support that they need. This is being addressed with the Health Board, who are awaiting the outcome of their internal review. • Platform Counselling service: this is currently not being delivered due to redundancies made as a result of funding changes. They are currently going through a second attempt to recruit to the vacant 22 hour Counselling post. 					

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
PI/484 - Percentage of non-fatal over-doses notified through the protocol that received appropriate advice and or other intervention		61.00	133.00	50.00	 Green
<p>Neath = 6 Port Talbot = 6 These are actuals i.e. 12 overdoses in total for NPT. The percentage is 50% of the 12 have received an intervention. This is a reduction of 8 compared to the same quarter last year. The reduction may be down to the emergency department at Morriston General Hospital not been able to notify us of non-fatal due to reliance of one member of staff at the hospital and the increase in patients now presenting at the emergency department.</p> <p>So far 6 people have received an intervention or advice which is 50%. There are still some cases outstanding so this figure can be finalised at the next quarter stats.</p>					